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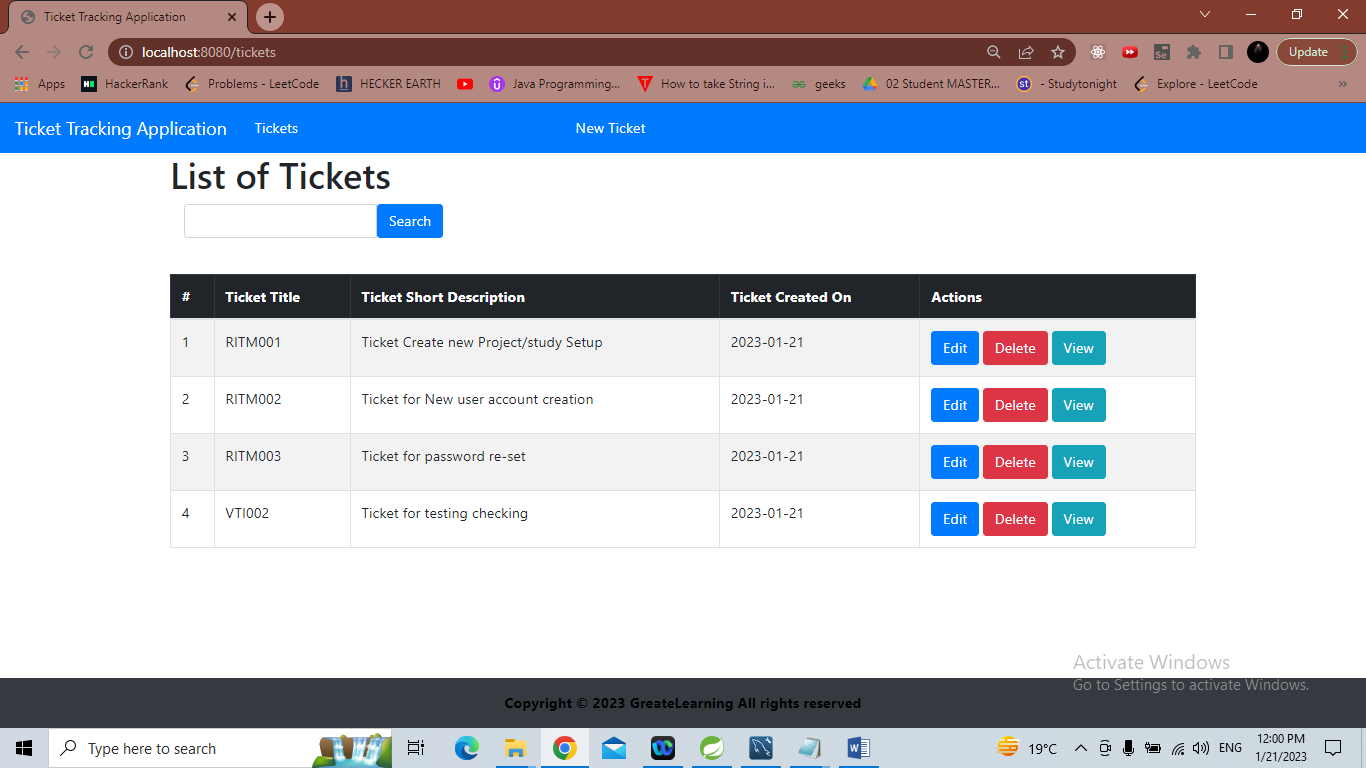
[End of File. 28](#_Toc125203243)

# CREATE Operation

## 1. Launch URL: http://localhost:8080/tickets

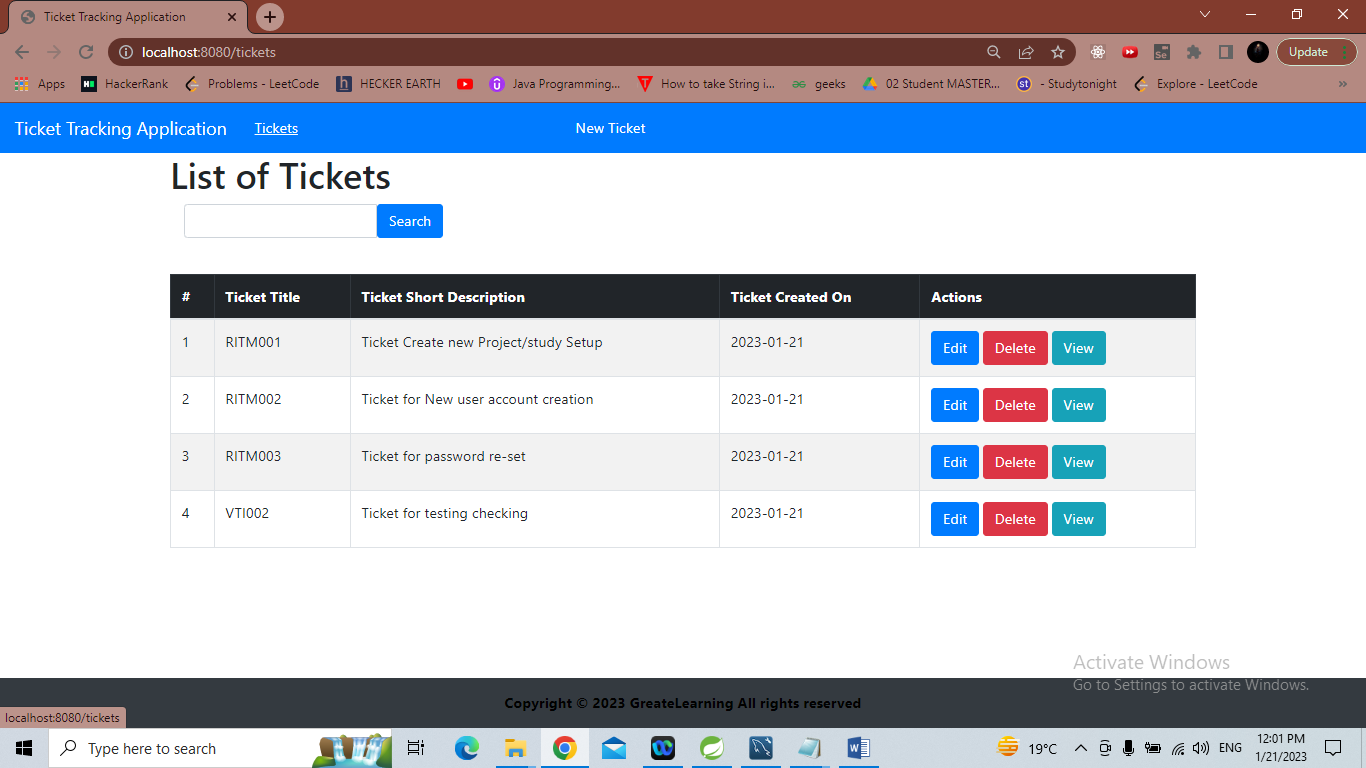
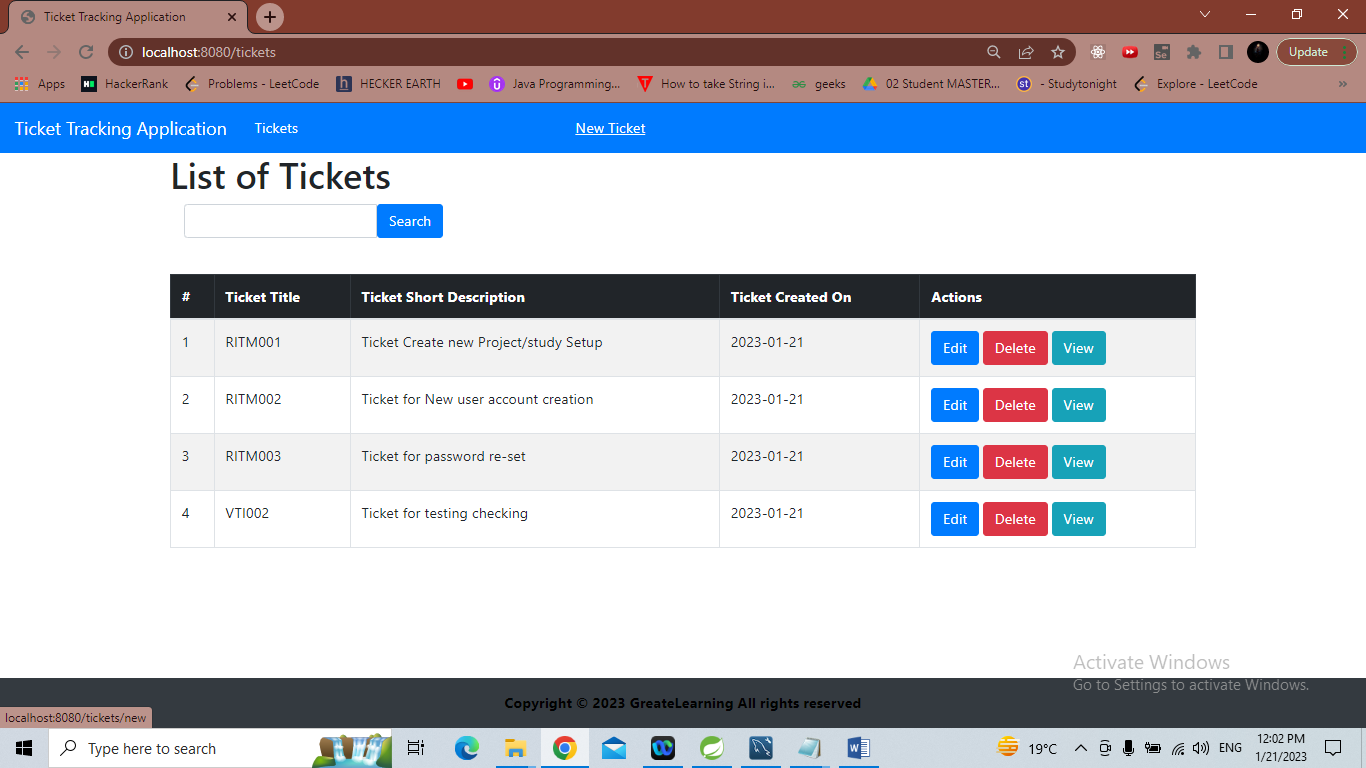
Ticket Tracking Application page is displayed

Take Screenshot



## 2. Verify availability of 'New Ticket' link

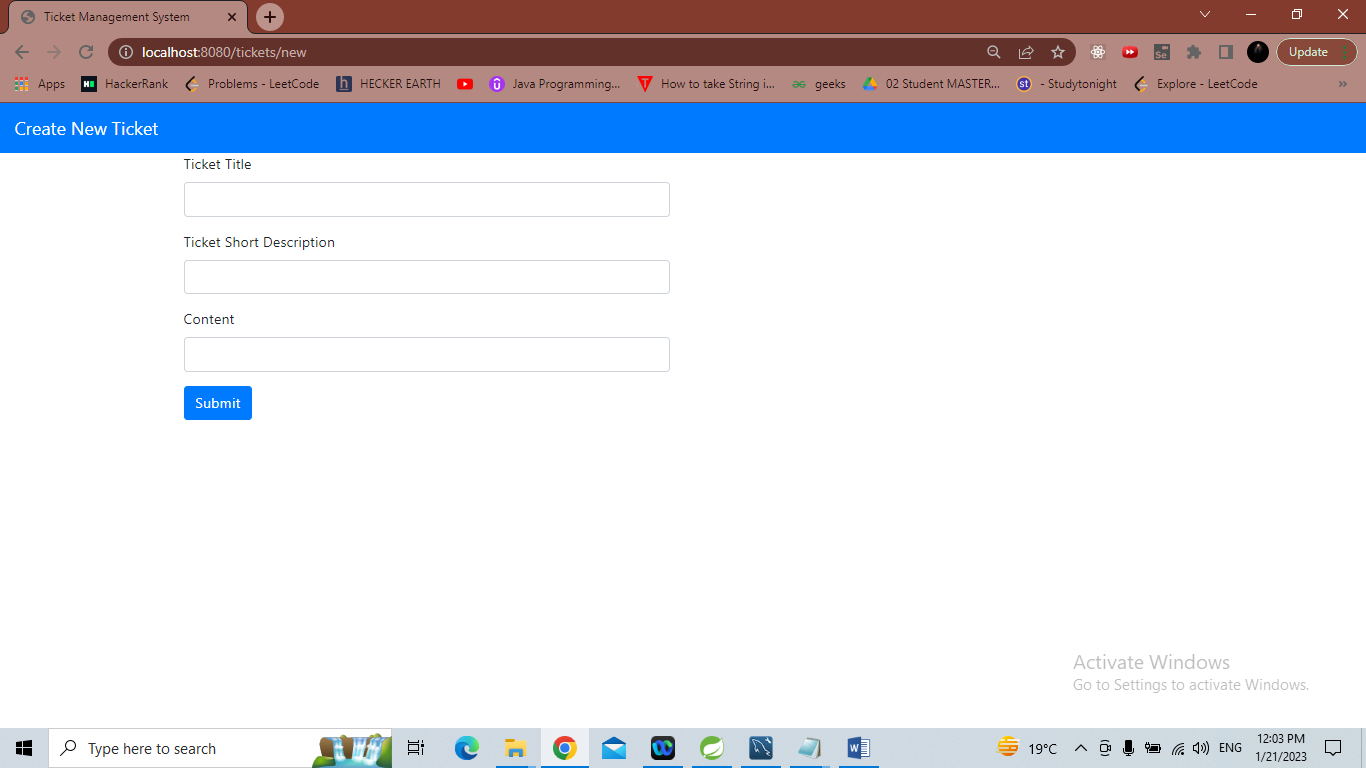
Take Screenshot



## 3. Click on 'New Ticket' link

Created New Ticket page is displayed

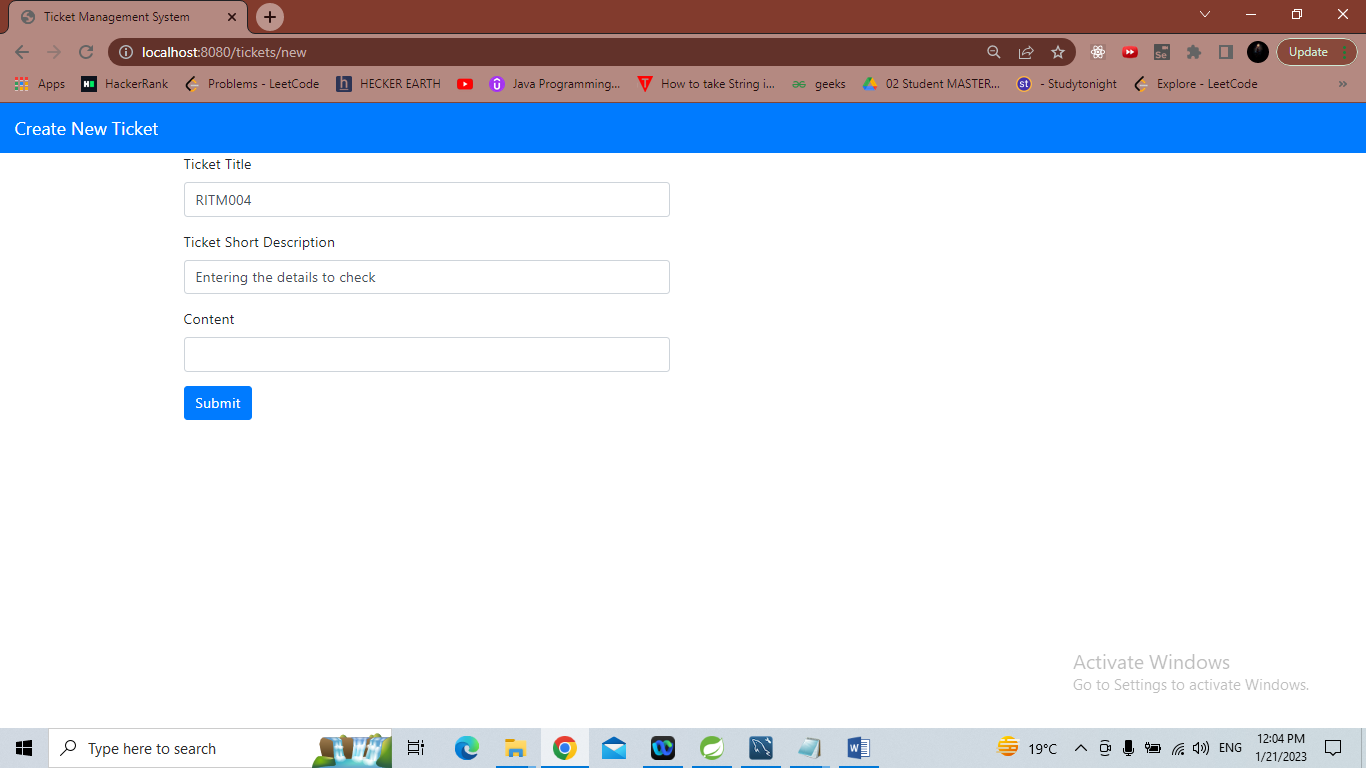
Take Screenshot



## 4. Enter details for fields

Ticket Title & Ticket Short Description

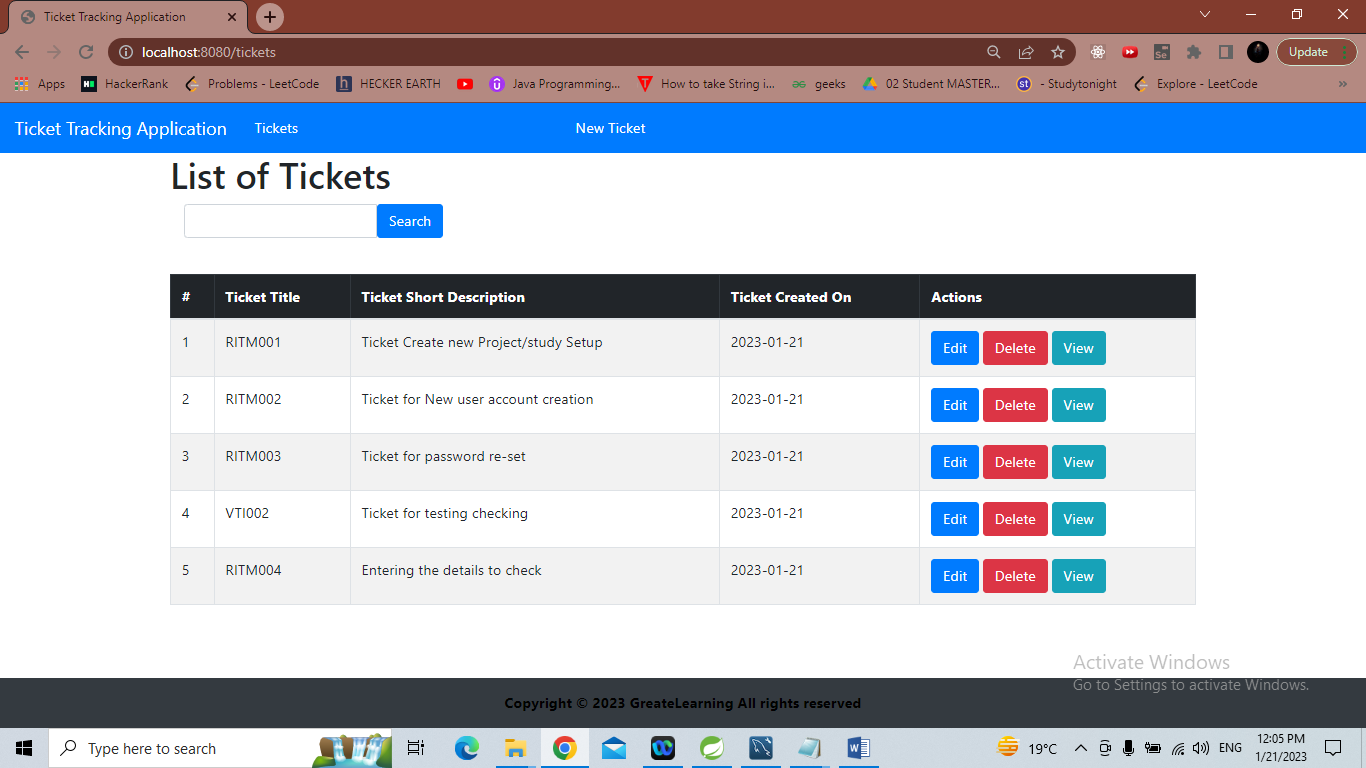
Take Screenshot



## 5. Click on 'Submit'

Verify new ticket is created with autogenerated # in Ticket Tracking Application page

Take Screenshot

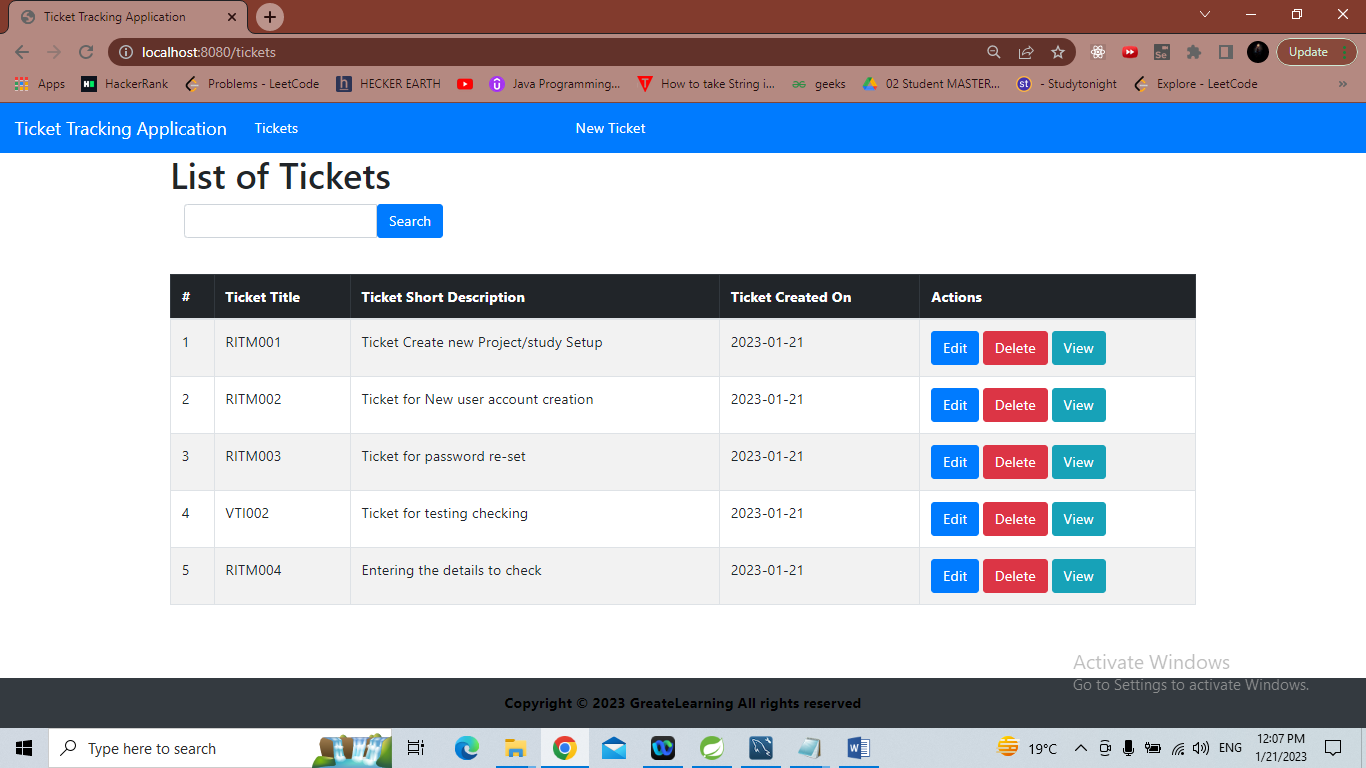


# READ Operation

## 1. Launch URL: http://localhost:8080/tickets

Ticket Tracking Application page is displayed

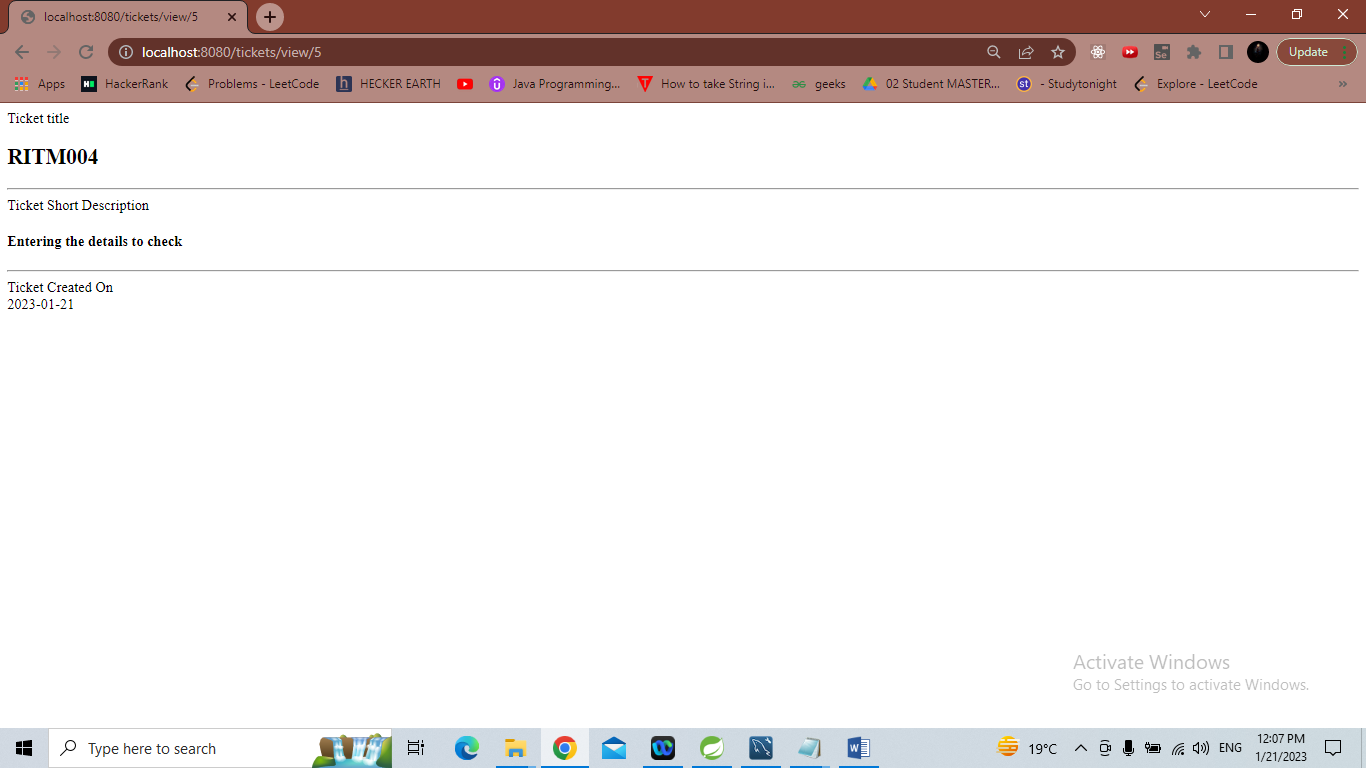
Take Screenshot



## 2. Click on 'View' for any record in table

Contents of record are shown

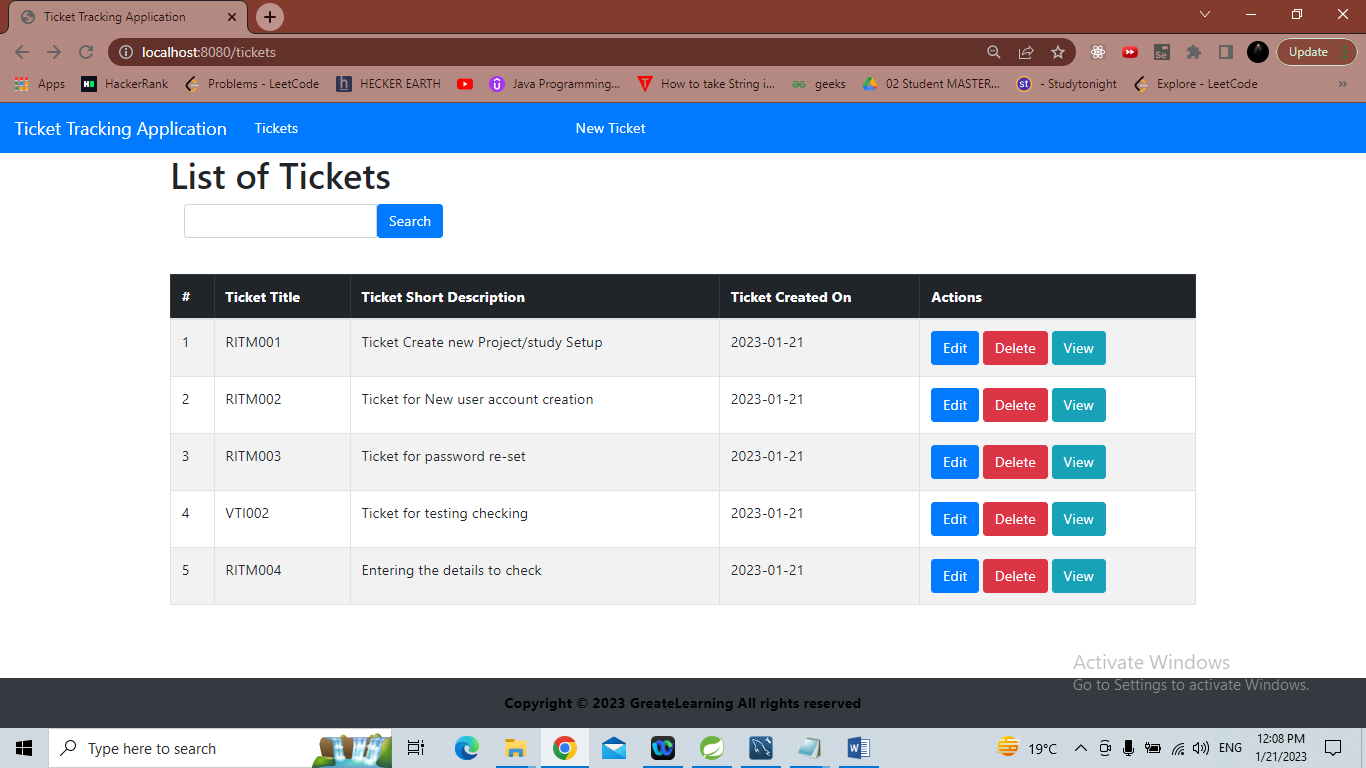
Take Screenshot



## 3. Click on Browser Back arrow

Ticket Tracking Application page is displayed

Take Screenshot

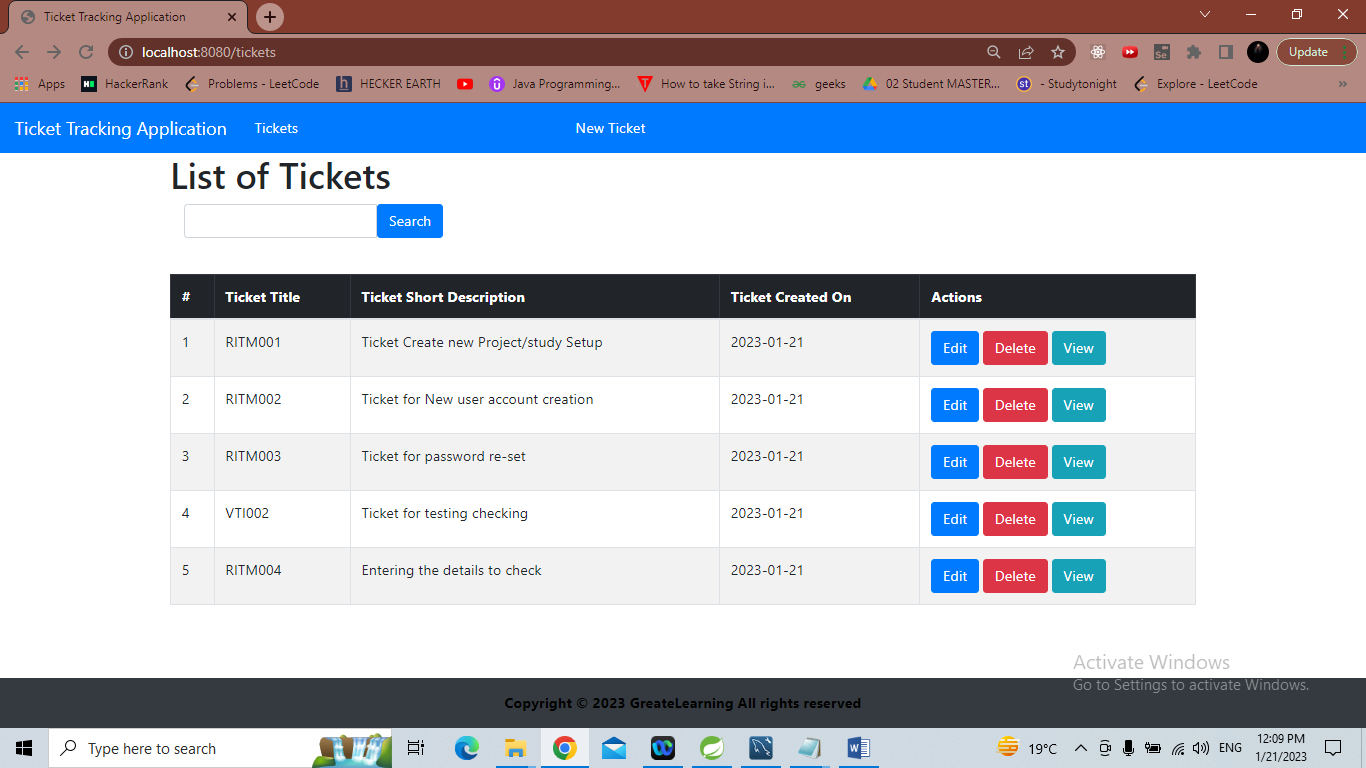


# UPDATE Operation

## 1. Launch URL: http://localhost:8080/tickets

Ticket Tracking Application page is displayed

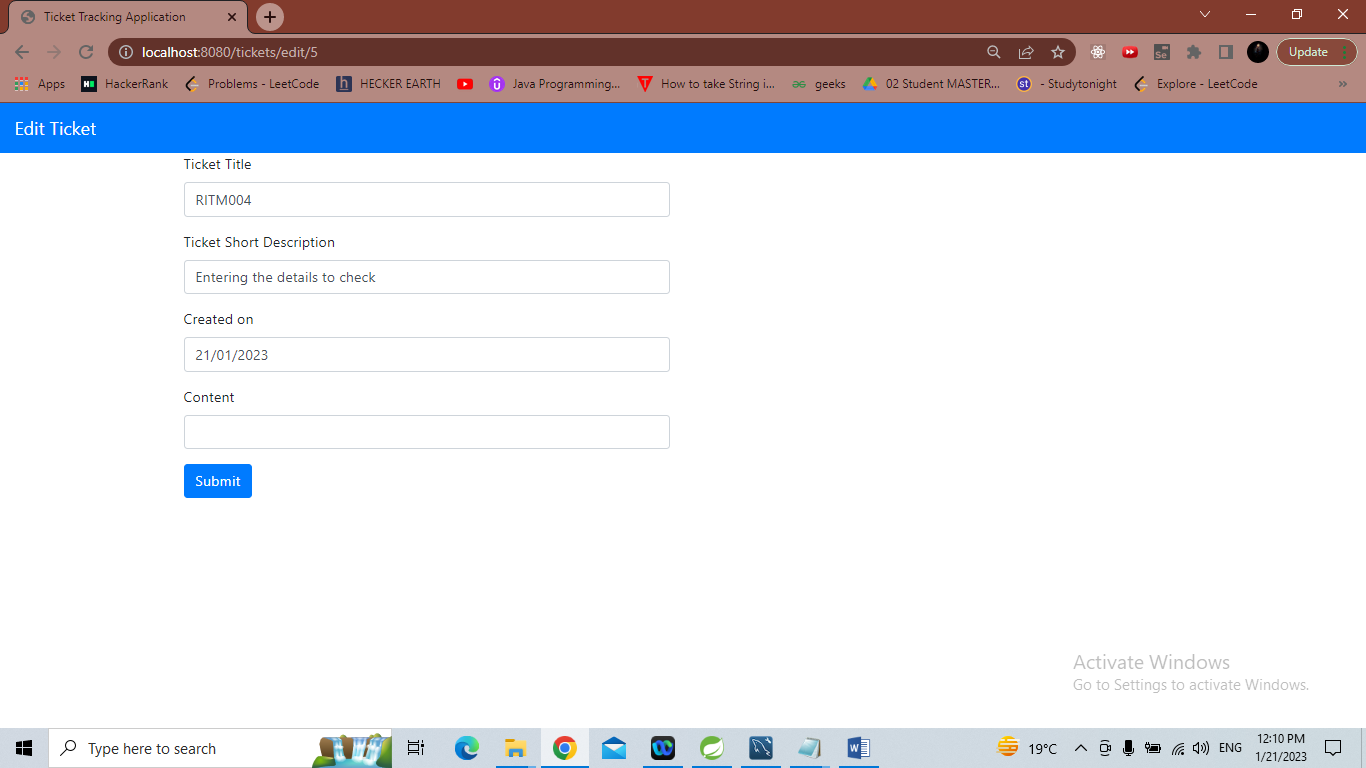
Take Screenshot



## 2. Click on 'Edit' for any record in table

Edit Ticket page is displayed

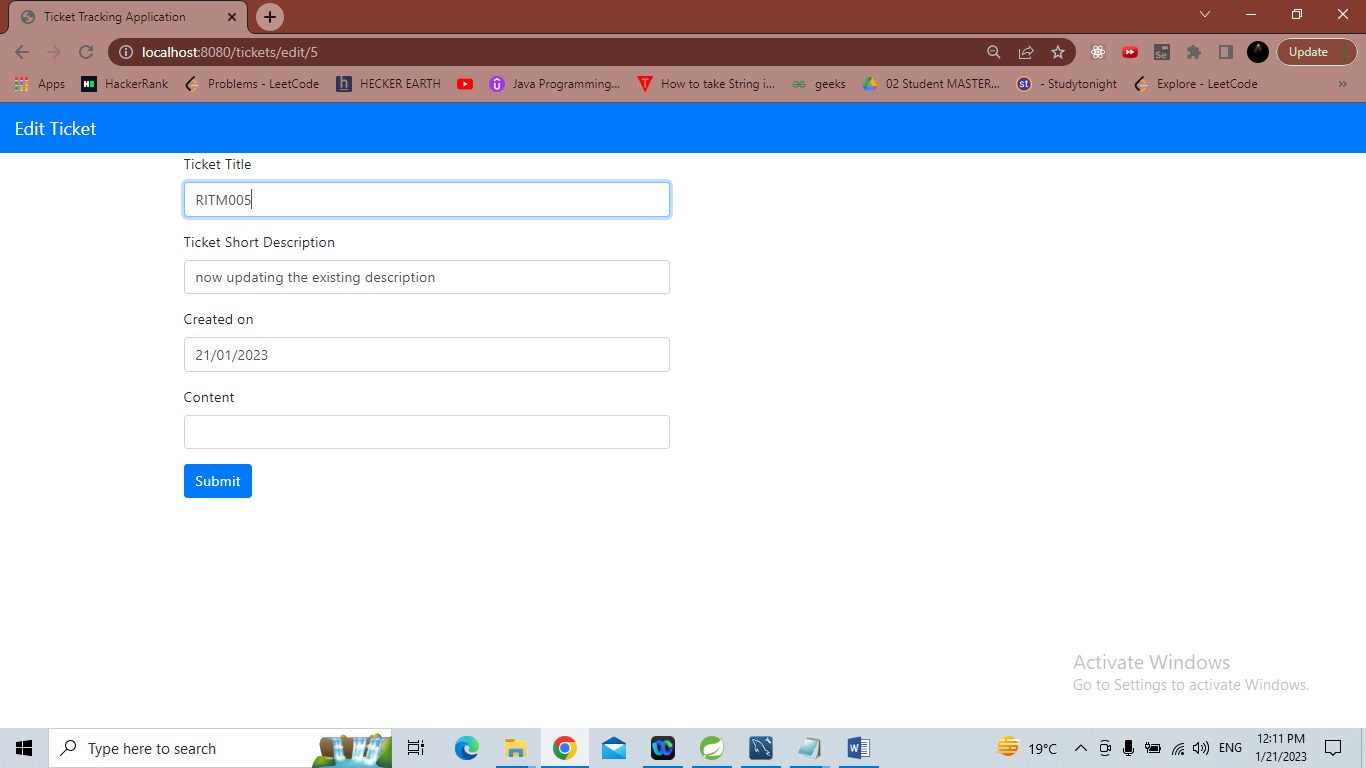
Take Screenshot



## 3. Updated details for fields

Ticket Title, Ticket Short Description

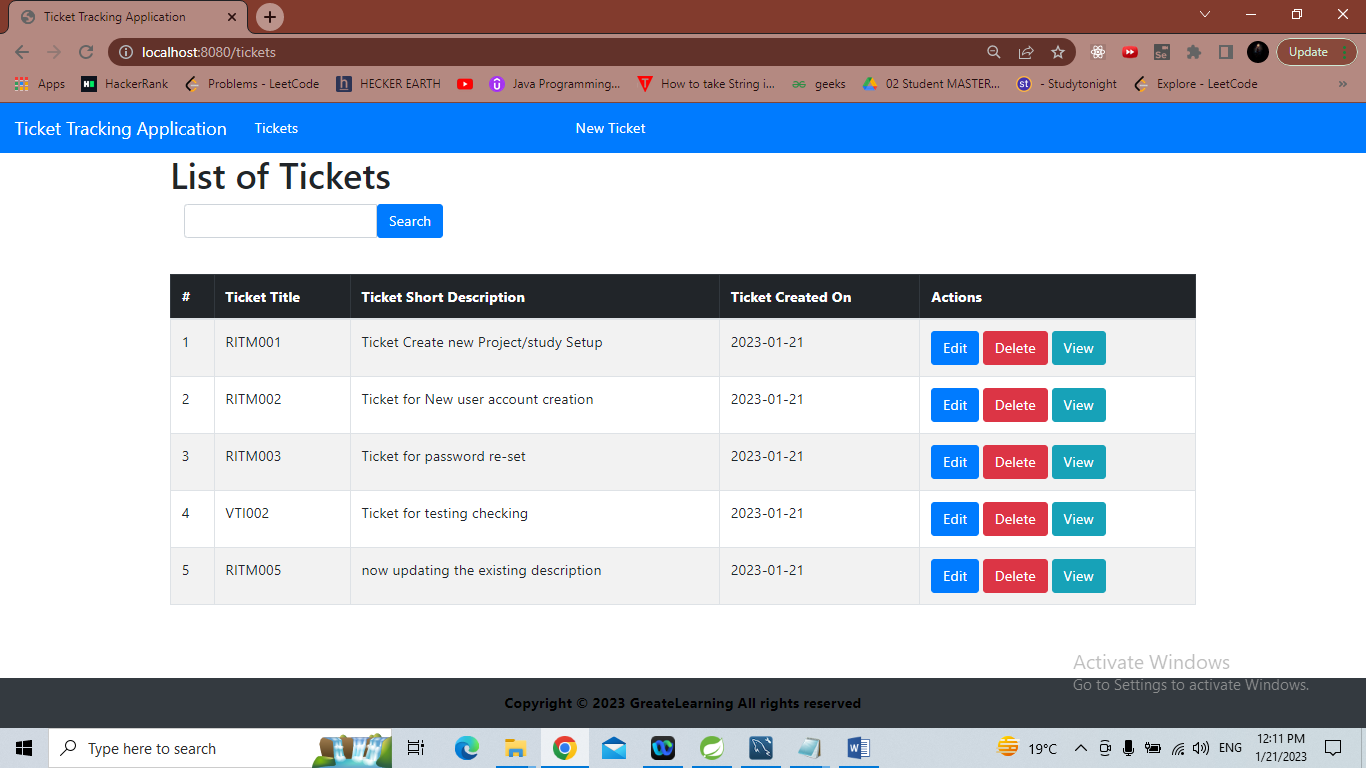
Take Screenshot



## 4. Click on 'Submit'

Verify updated are show in Ticket Tracking Application page

Take Screenshot

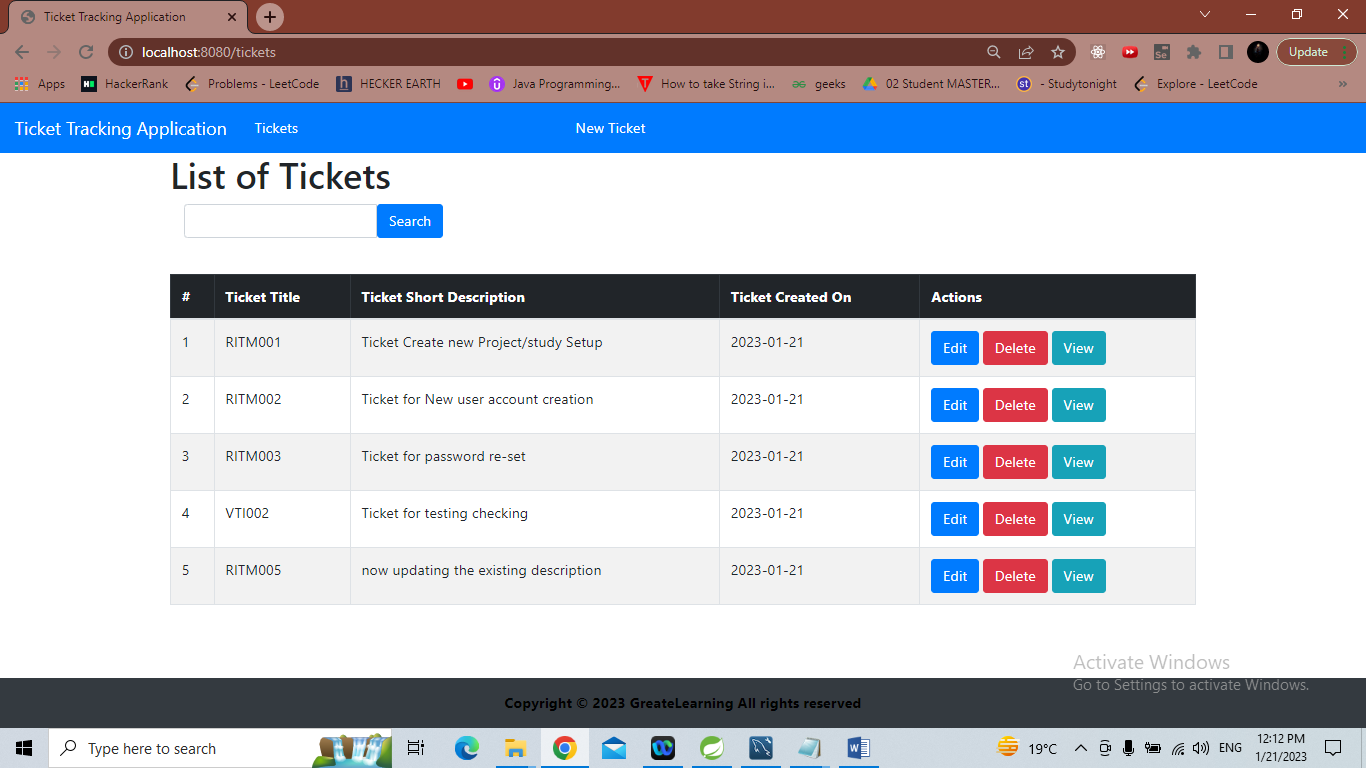


# DELETE Operation

## 1. Launch URL: http://localhost:8080/tickets

Ticket Tracking Application page is displayed

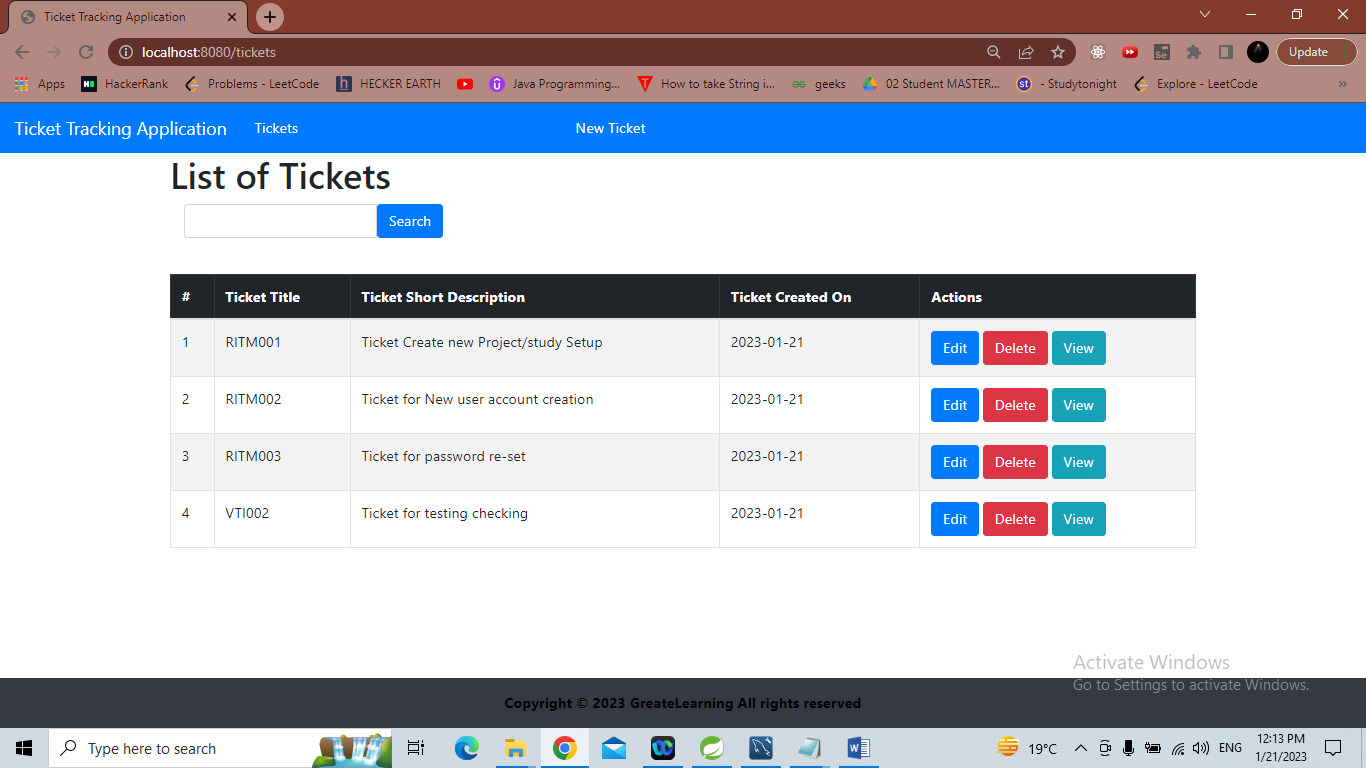
Take Screenshot



## 2. Click on 'Delete' for any selected record

Verify record is not available in Ticket Tracking Application page

Take Screenshot

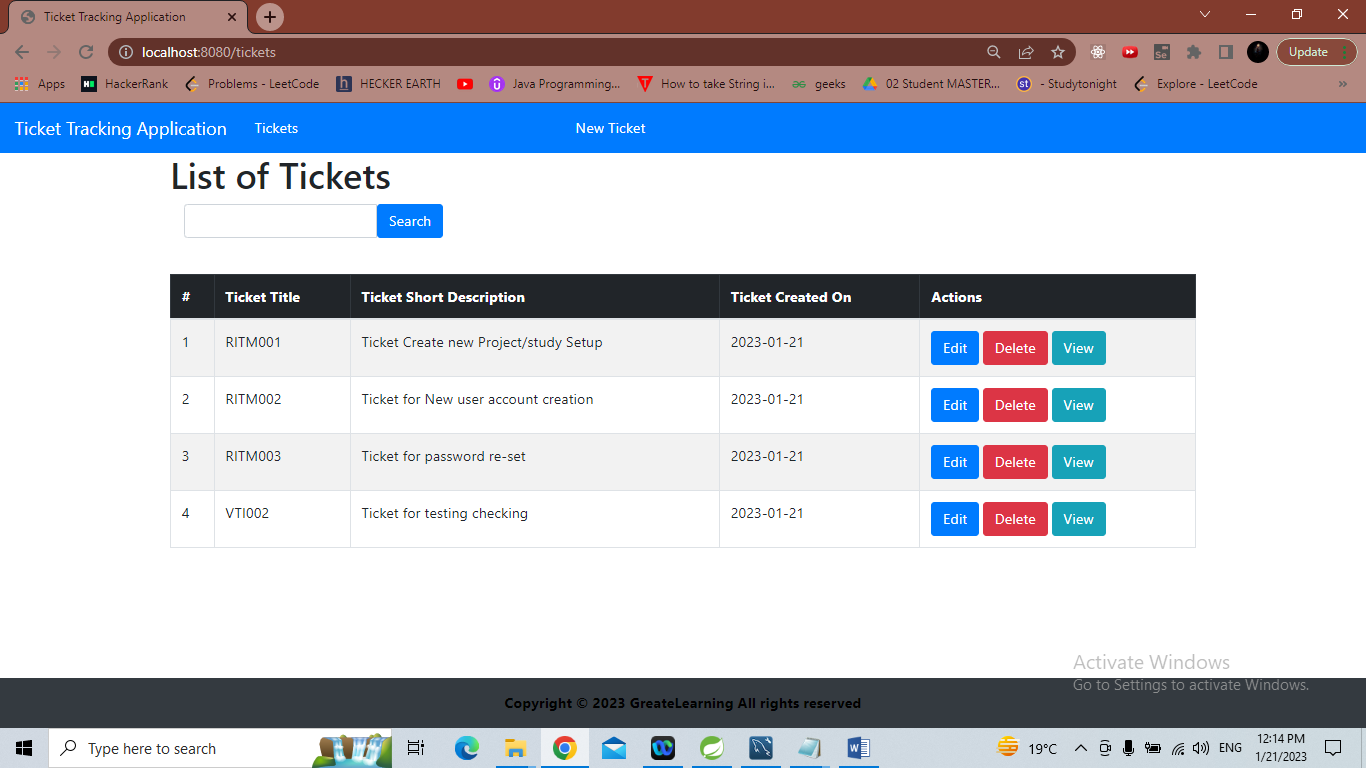


# SEARCH Functionality

## 1. Launch URL: http://localhost:8080/tickets

Ticket Tracking Application page is displayed

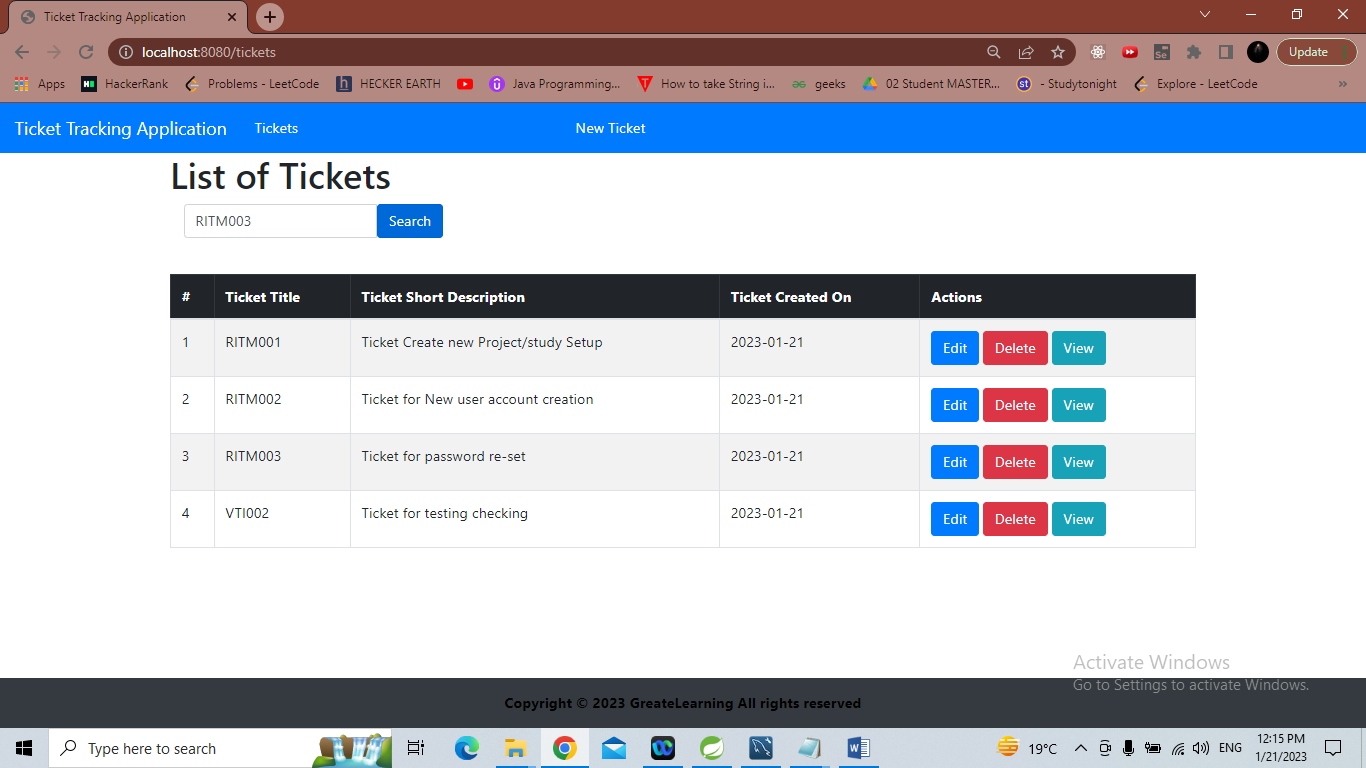
Take Screenshot



## 2. Search by Ticket Title

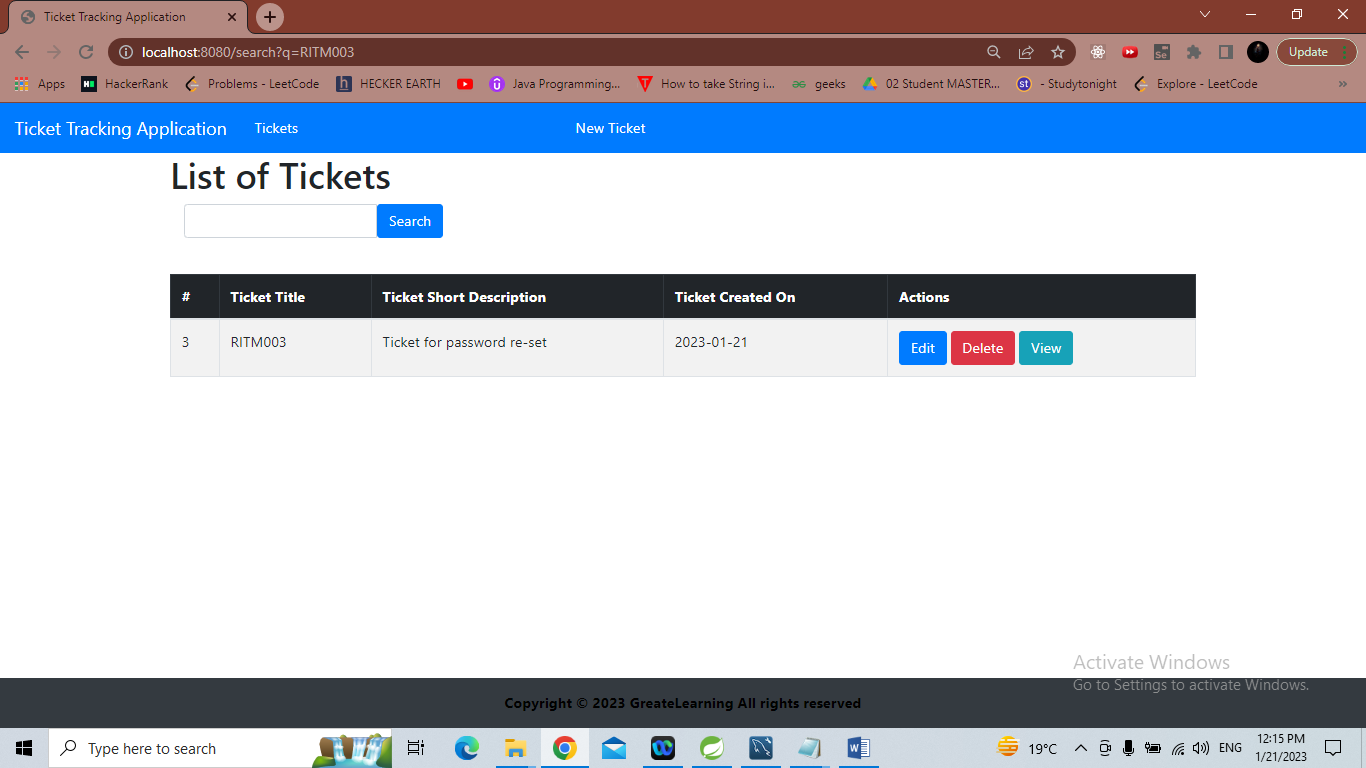
Enter Ticket Title as - RITM003

Take Screenshot



## 3. Click on 'Search'

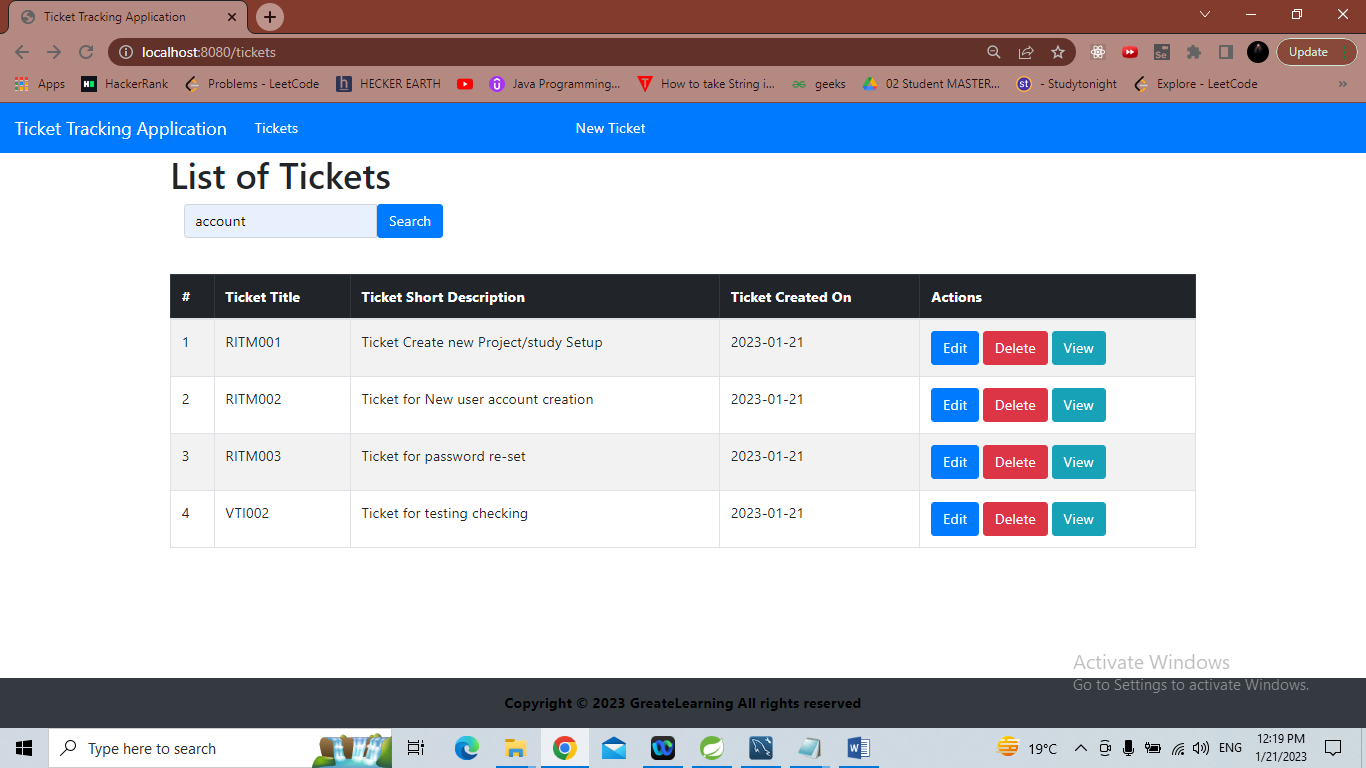
Verify search results with matching criteria are displayed in Ticket Tracking Application page



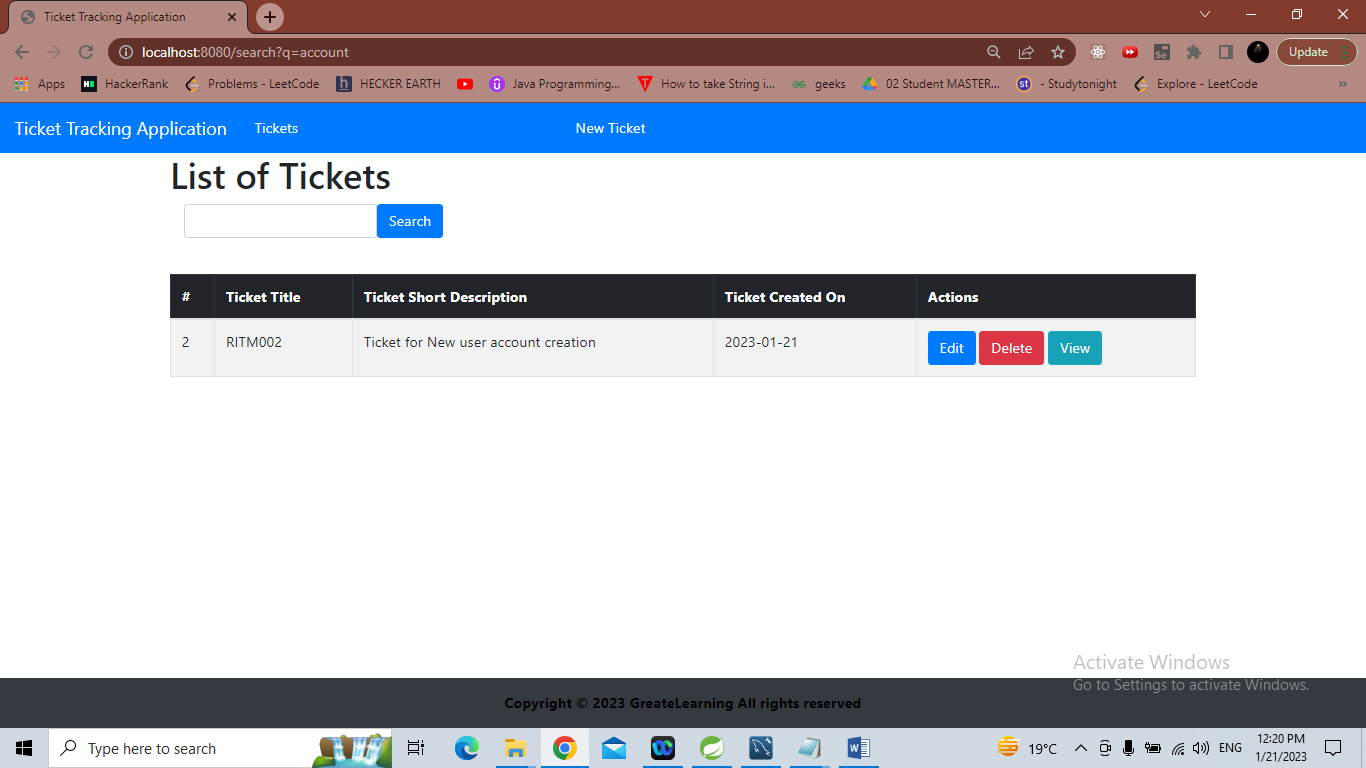
## 4. Search by Ticket Short Description

Enter Ticket Title as - account

Verify search results with matching criteria are displayed in Ticket Tracking Application page



Result of search

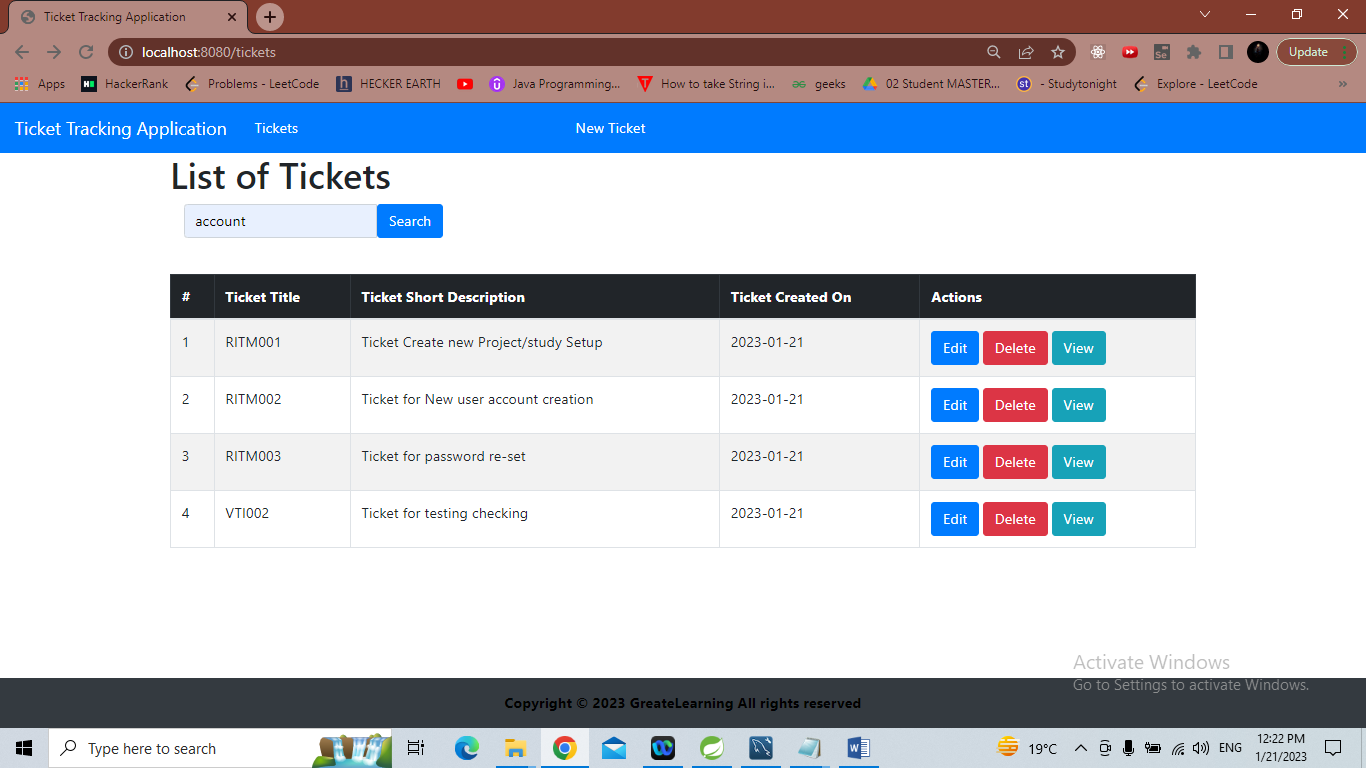


# UI layout

## 1. Check Application URL: http://localhost:8080/tickets

Home Screen (i.e., Ticket Tracking Application page) with data and action buttons (Tickets, New Ticket, Edit, Delete, View) is displayed

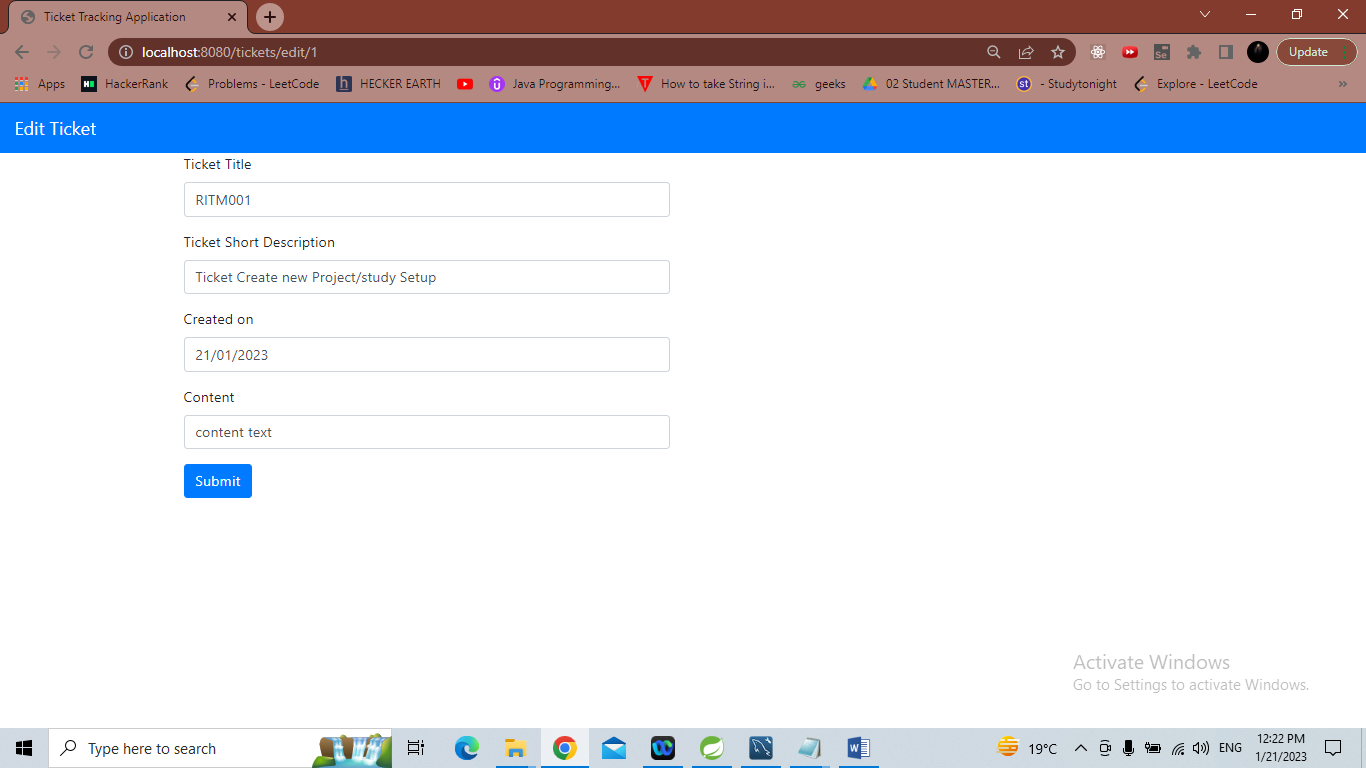
Take Screenshot



## 2. Click on 'Edit' for any record in table

Edit Ticket page is displayed

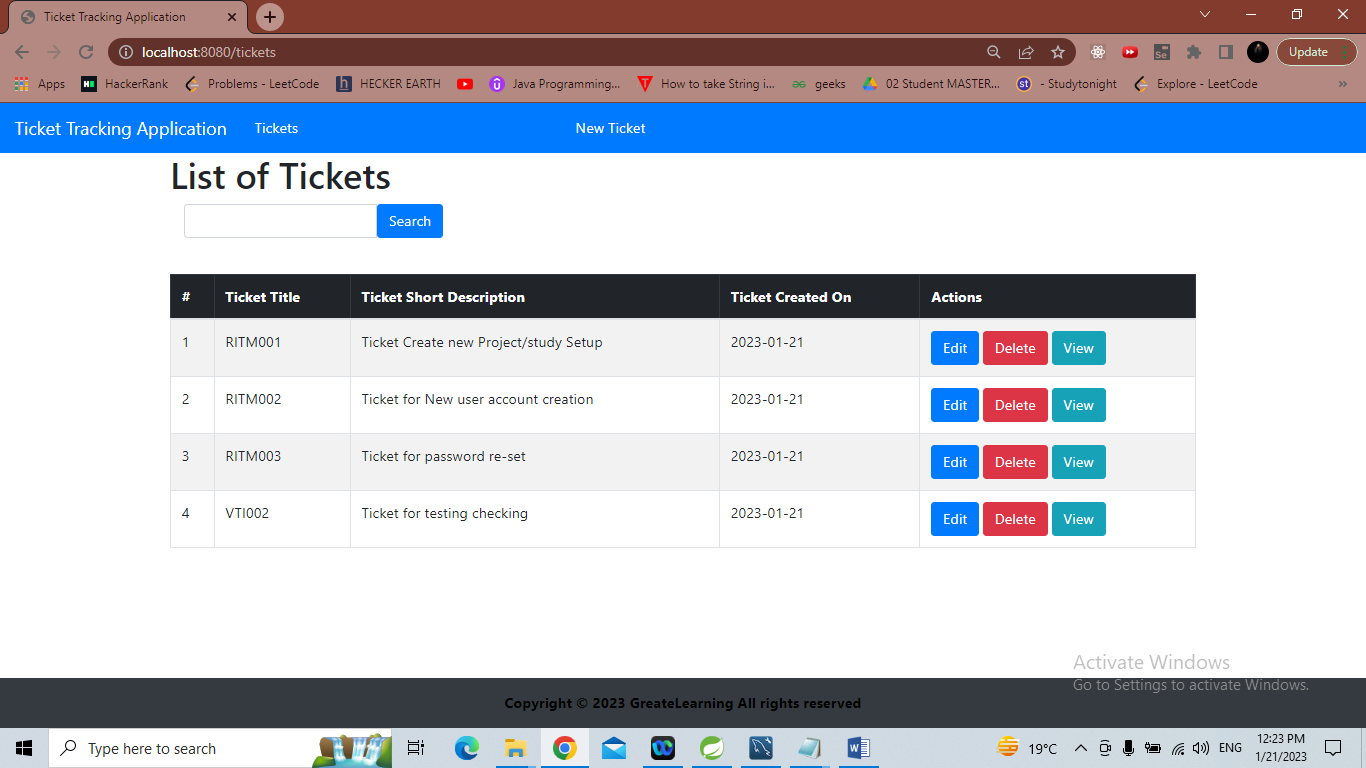
Take Screenshot



## 3. Click on 'Submit'

Ticket Tracking Application page is displayed

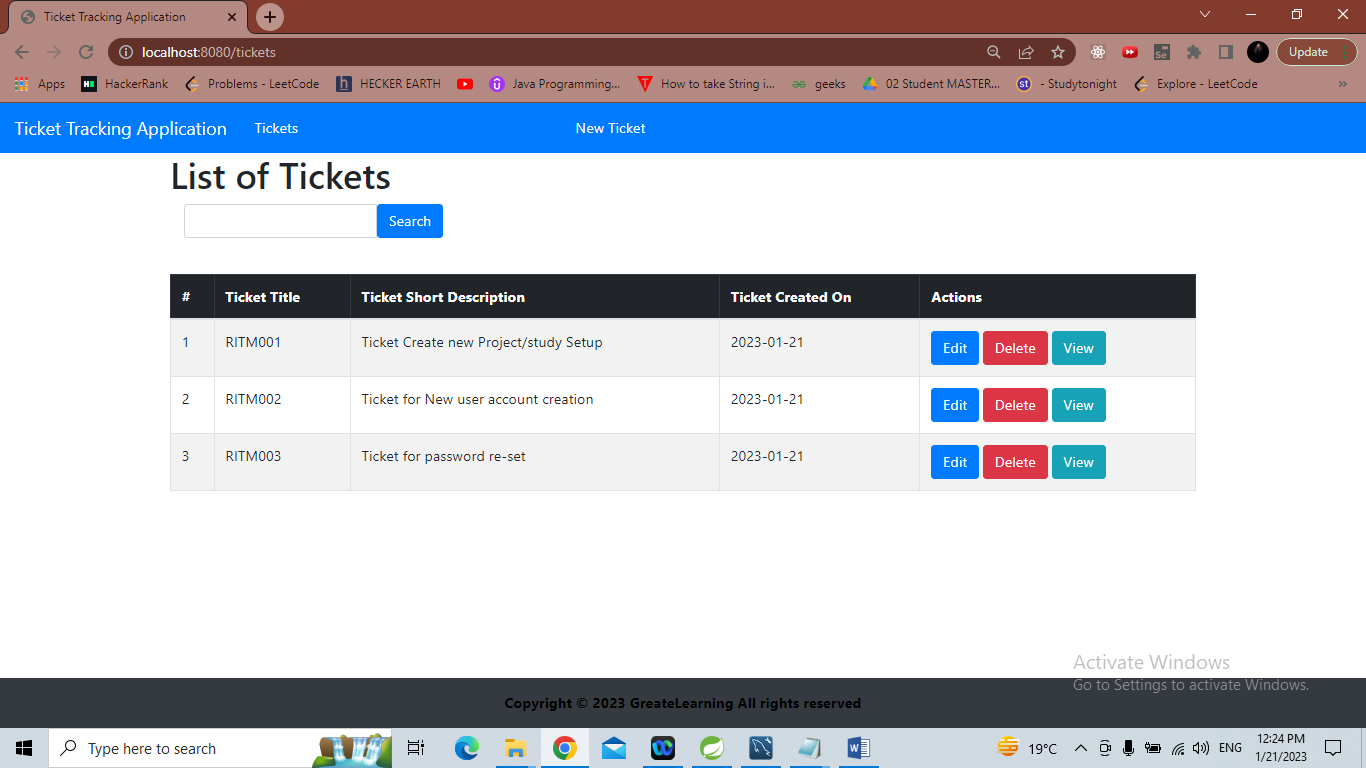
Take Screenshot



## 4. Select any row and Click on 'Delete'

Selected row deleted and Ticket Tracking Application page is displayed

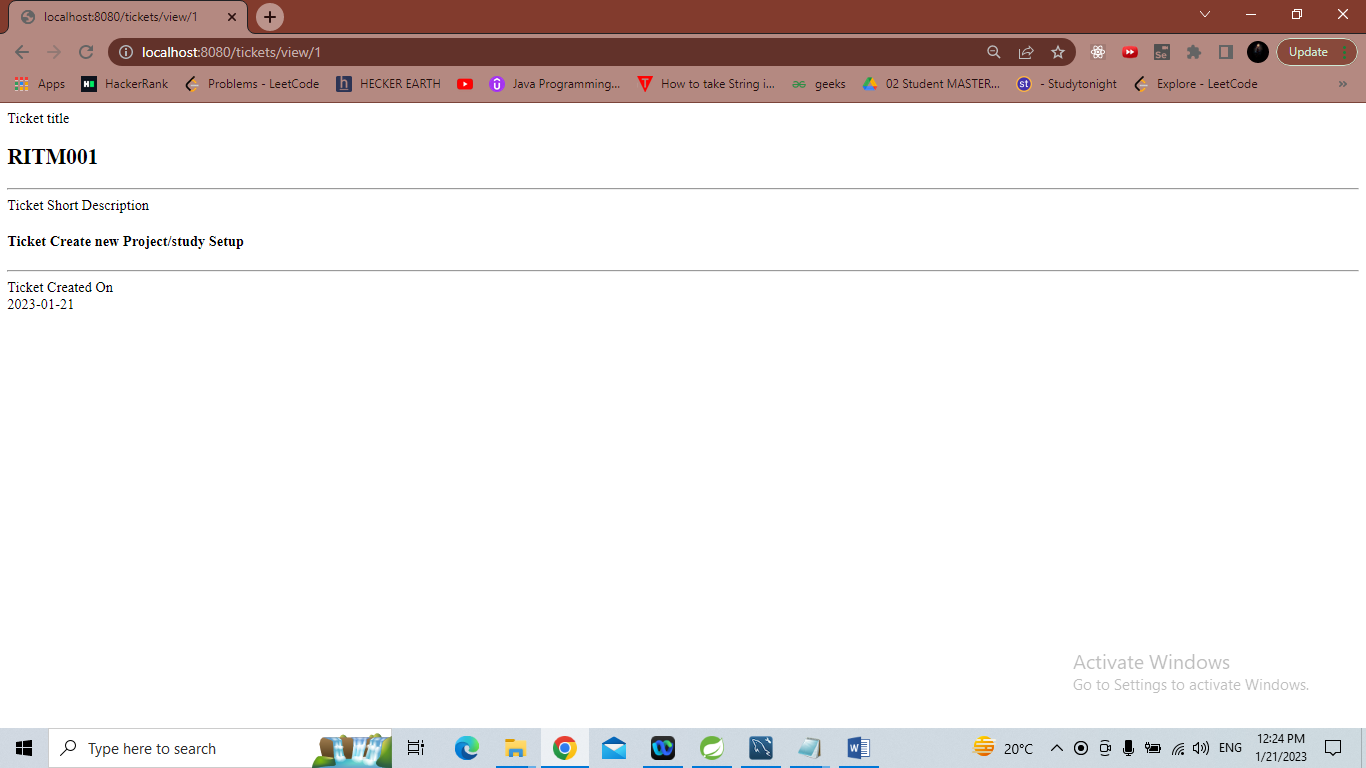
Take Screenshot



## 5. Select any row and Click on 'View’,

URL path : http://localhost:8080/tickets/view/{id} and Record details are shown

Take Screenshot

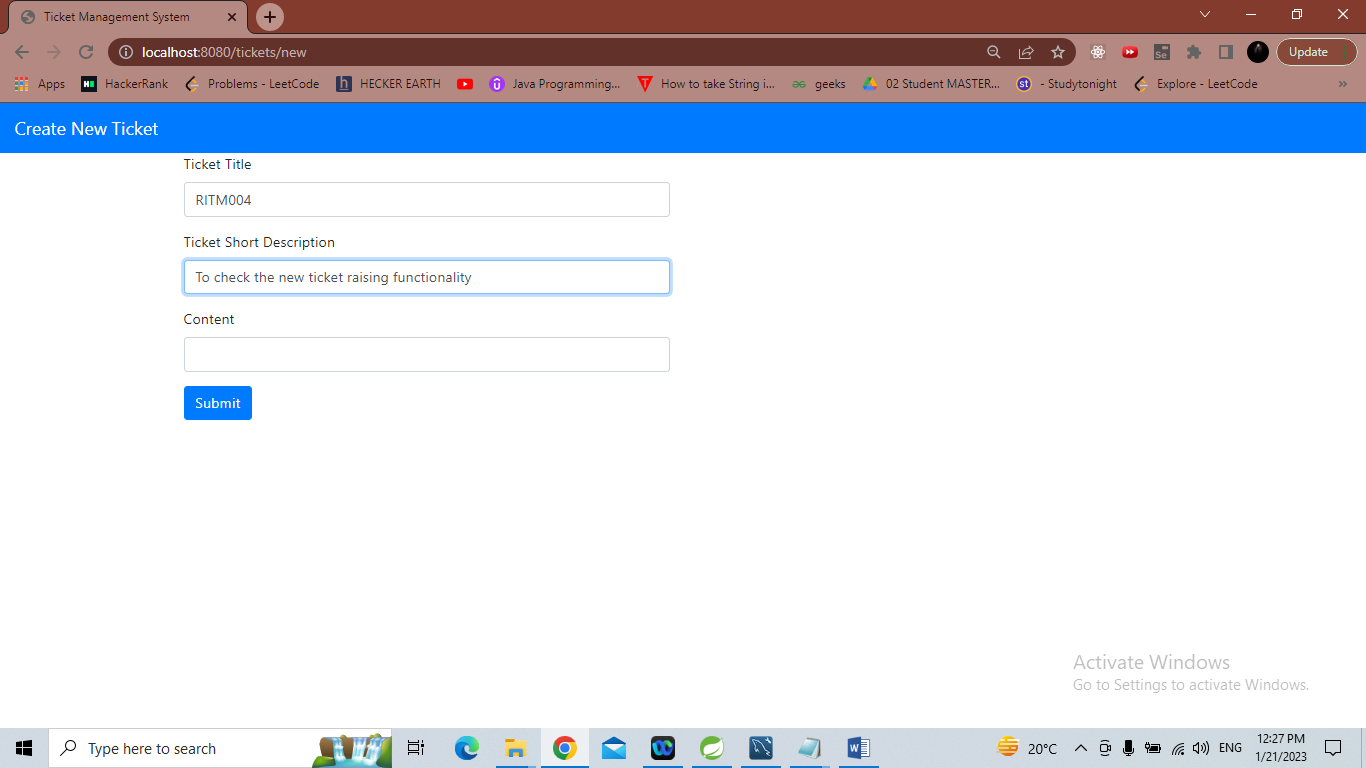


## 6. Click on Back arrow in Browser and Click on link 'New Ticket'

Create New Ticket page is displayed

Enter Title as 'RITM002'

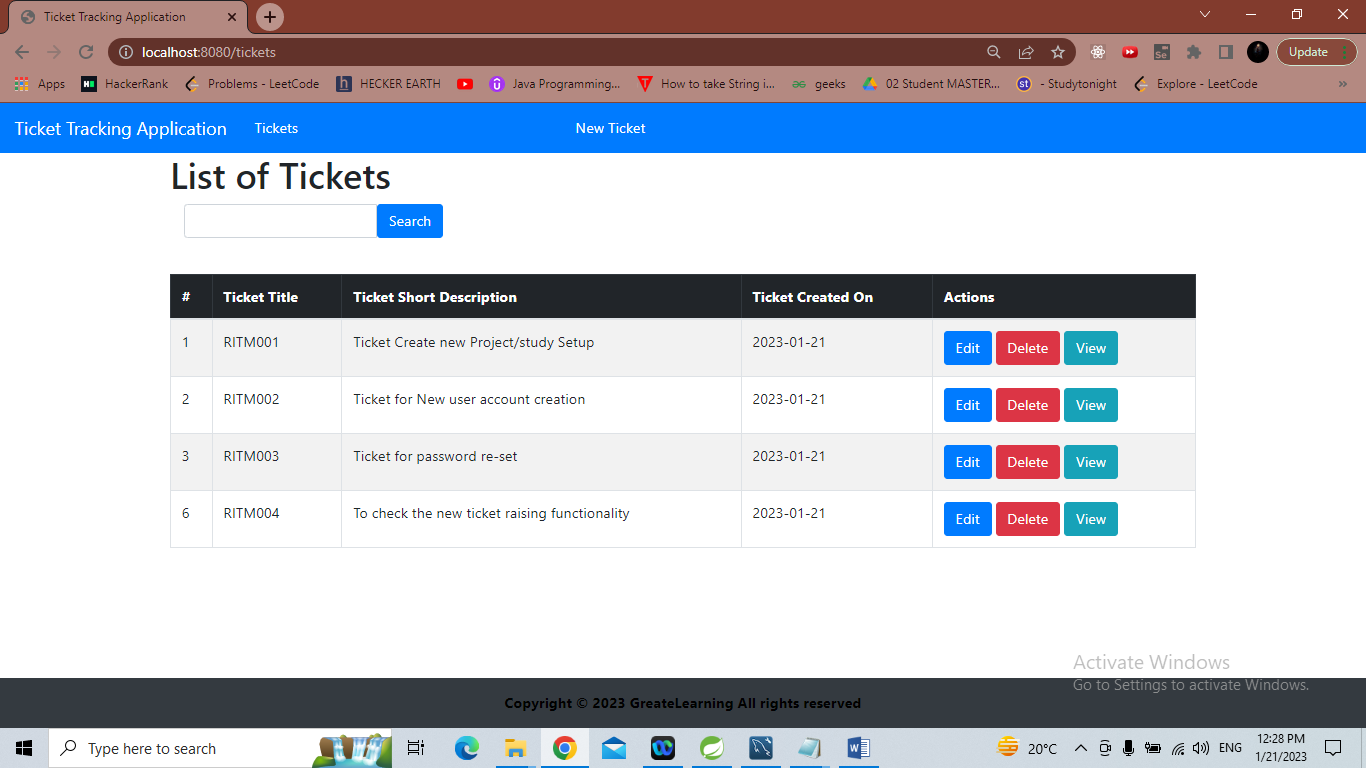
//entering RITM004 as the RITM002 already exists.



## 7. Click on 'Submit'

Ticket Tracking Application page is displayed

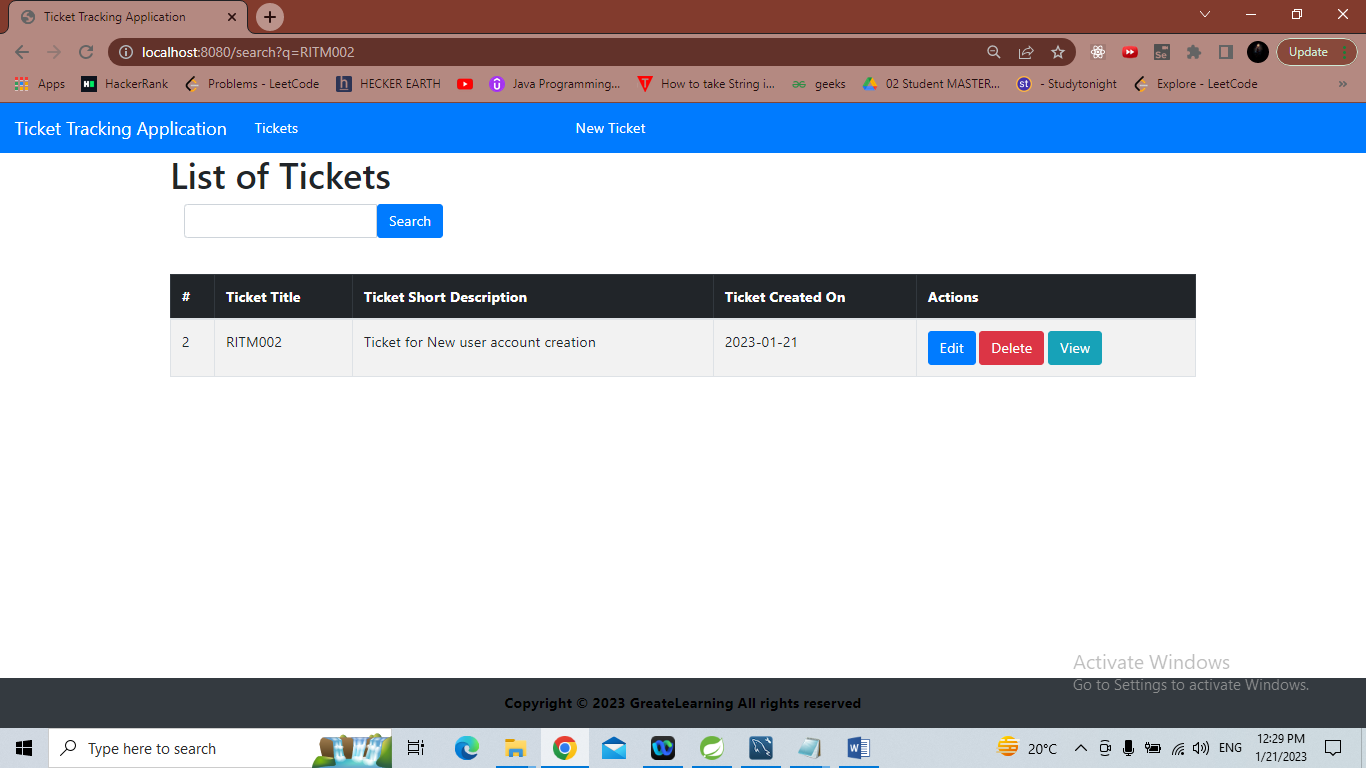
Take Screenshot



## 8. Enter RITM002 in text box and Click on 'Search'

Search results are displayed as per search condition

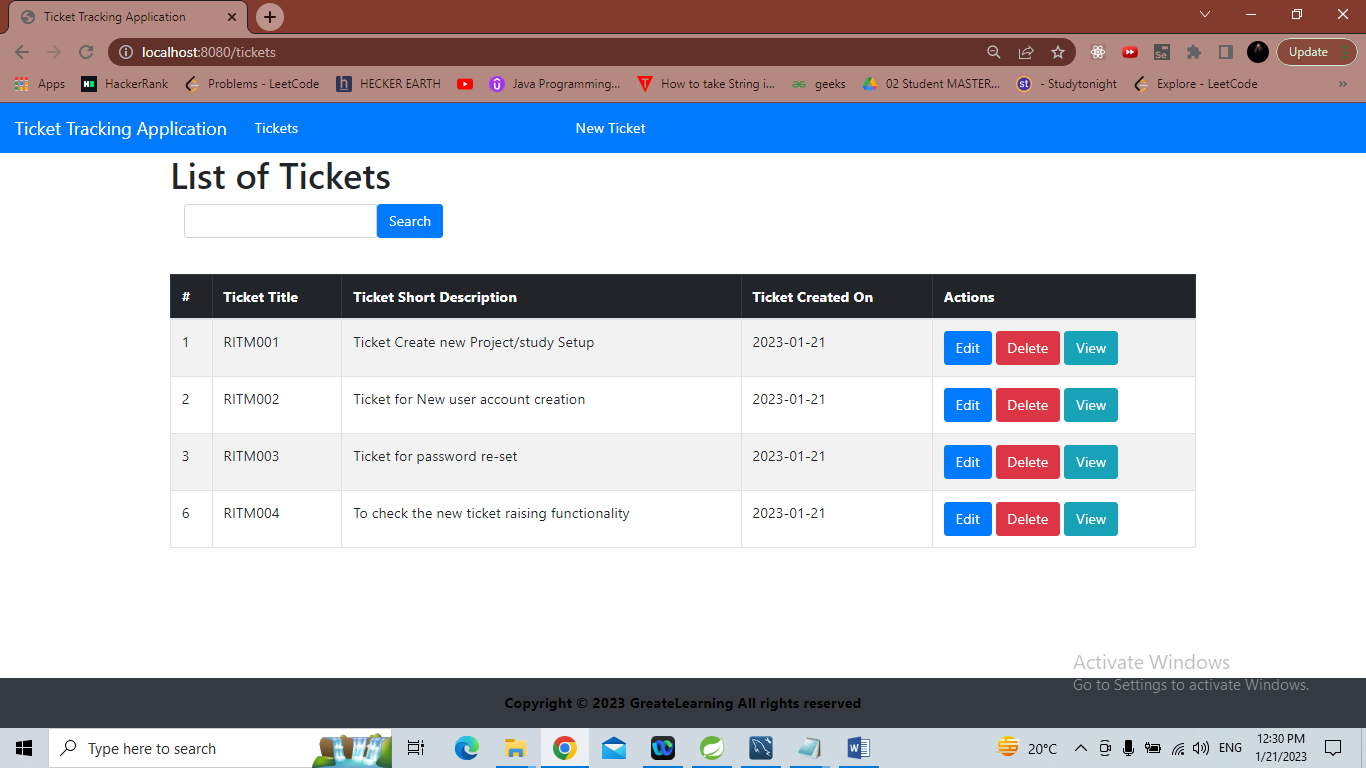
Take Screenshot



## 9. Click on 'Tickets' links

Ticket Tracking Application page is displayed with all records

Take Screenshot



# End of File.